

IC 12-12.5

ARTICLE 12.5. QUALITY IMPROVEMENT SERVICES

IC 12-12.5-1

Chapter 1. Bureau of Quality Improvement Services

IC 12-12.5-1-1

Establishment

Sec. 1. The bureau of quality improvement services is established within the division.

As added by P.L.243-2003, SEC.12.

IC 12-12.5-1-2

Organization of bureau

Sec. 2. The director shall organize the bureau in the manner necessary to carry out the bureau's duties.

As added by P.L.243-2003, SEC.12.

IC 12-12.5-1-3

Duties

Sec. 3. The bureau shall do the following:

(1) Monitor services provided by the following:

(A) An entity that provides services to an individual with funds provided by the division or under the authority of the division.

(B) An entity that has entered into a provider agreement under IC 12-15-11 to provide Medicaid in-home waiver services.

(2) Assist other bureaus in the division with quality assurance or quality improvement activities.

As added by P.L.243-2003, SEC.12.

IC 12-12.5-1-4

Establishment and administration of complaint process

Sec. 4. The bureau shall establish and administer a complaint process for the following:

(1) An individual that receives services from an entity with funds provided through the division or under the authority of the division.

(2) An entity that has entered into a provider agreement under IC 12-15-11 to provide Medicaid in-home waiver services.

(3) An individual or entity certified, licensed, or otherwise approved by the division.

As added by P.L.243-2003, SEC.12.

IC 12-12.5-1-5

Rules

Sec. 5. The director of the division may adopt rules under IC 4-22-2 necessary to carry out this chapter.

As added by P.L.243-2003, SEC.12.